

Google Apps for Government Reliable, secure online applications wherever you work

"The move to Google Apps took minimal time and effort, and our users now appreciate the reliability and large storage quotas of their new email system."

—James Ferreira, CIO, Office of the New Mexico Attorney General

"We are going to improve our mobility and collaboration by putting 10,000 employees on Google Apps, saving the state of Wyoming one million dollars a year."

—Governor Matt Mead, State of Wyoming

"The collaboration tools are better. The email is much easier to use. Access to the calendars are better. People just feel like it's actually made them more productive and it's easier to use, so they're happier."

—Jeff Cogen, Chairman, Multnomah County

Developed to meet the specific needs of our government customers, Google Apps for Government helps agencies to reduce costs substantially with webbased office applications that empower your employees to do more for less. Google Apps offers a state-of-the-art email system with 50x the storage of a typical inbox. In addition, Google Apps includes a full suite of modern team productivity tools – like video chat, real-time document collaboration, and internal video sharing – to make your workforce more productive.

Google Apps delivers reliability and security built on Google data centers, reducing your infrastructure needs while supporting your agency's continuity of operations and disaster recovery plans. Google Apps is the first suite of cloud email and collaboration applications certified at the FISMA-Moderate level by the US federal government.

Google Apps is a proven enterprise-ready solution, used by more than three million organizations with thousands more signing up each day.

An email system that dramatically lowers your total cost of ownership

Google Apps for Government is an affordable solution that both improves employee productivity and needs minimal administration, resulting in dramatically lower overall costs. For most government employees, email is an essential daily communications tool. With a 25GB inbox, employees have plenty of storage for important messages. Built-in Google search makes it easy to find any message, while powerful spam filtering adds security and helps your employees focus on what's important. Because Google Apps is 100% browserbased, employees can access email with just an internet connection wherever and whenever they work. A wide range of mobile devices, including BlackBerry, iPhone, Windows Mobile, and Android are supported at no additional cost.

Google Apps provides tools for easily migrating users from existing email systems, including Microsoft Exchange and IBM Lotus Notes/Domino. Employees who are more comfortable using the Microsoft Outlook interface can continue to do so with Google Apps Sync for Microsoft Outlook, while realizing the benefits of additional storage and improved spam filtering.

Google Apps delivers all of these benefits while lowering total cost of ownership. Research shows Google Apps can reduce costs by up to two-thirds relative to competing solutions. Switching to Google Apps minimizes the need for hardware and software and the required administration and upgrades. What's more, Google Apps reduces the energy costs needed to run email servers. Cutting costs for equipment, maintenance, and energy lets agencies dedicate more resources to their core mission.

Intuitive collaboration tools promote better teamwork

Google Apps improves the way government employees work together to do their jobs. Google Apps offers a suite of real-time collaboration tools that make employees more productive and improve information sharing. In addition to email, calendaring, and instant messaging, capabilities built into Google Apps include:

About Google Apps for Government

Google Apps offers intuitive team collaboration tools for government organizations of any size – all hosted by Google to streamline setup, minimize maintenance and reduce IT costs. Google Apps includes email for your organization's domain, built-in voice and video chat, Google Calendar, and online document and site creation, helping your entire organization to share information and ideas more easily. Administrative tools, customer support and a range of APIs to make it easy for IT professionals to get Google Apps up and running and integrated with existing IT systems.

For more information, visit www.google.com/apps/government

Agencies can purchase Google Apps from a federal government GSA schedule at apps.gov or through an authorized Google Apps reseller.

"In addition to empowering employees across the city, everyone will benefit from Google's security controls, which will provide a higher level of security for City data than exists with our current system."

-Randi Levin, CTO, City of Los Angeles

- · Integrated voice and video chat to communicate face-to-face with remote employees and support your agency's telework objectives.
- Web-based documents, spreadsheets, and presentations can be accessed securely from anywhere, and let employees edit the same file at the same time so everyone always has the latest version.
- · Access-controlled sharing of documents, calendars, videos, and websites within or beyond your domain, among individuals or groups.

Google Apps continually adds new features – such as automatic translation of email and the ability to store and share any type of document – with easy administrator control and without patches or downtime. New features can be gradually introduced to allow time to communicate changes to users. Since millions test consumer versions of Google products, they are optimized for ease-of-use, keeping training requirements to a minimum. In fact, many of your employees are likely already familiar with Gmail and other Google Apps.

By promoting better teamwork and making employees more productive, Google Apps provides considerable value even for organizations that do not plan to replace existing email systems.

Google's proven cloud infrastructure

Google's network of secure data centers is engineered for security, reliability, and redundancy, and is backed by some of the world's foremost experts in information, application, and network security.

Security Millions of organizations trust this infrastructure – the same network that hosts Google's own applications and data – to keep each organization's most important data safe. Google Apps has received certification and accreditation from the US government at the FISMA-Moderate level. With Google Apps for Government:

- Government customer data is segregated from that of non-government customers.
- · Government customer data is stored in multiple existing Google data centers located only in the continental United States.

Google Apps can integrate into your existing security infrastructure. A single-sign-on API allows agencies to authenticate employees by way of your existing single-sign-on system. The applications run on your domain, and agencies maintain ownership of their data at all times. Learn more about the security of Google Apps at www.google.com/apps/trust.

Reliability Google's application and network architecture is designed for maximum reliability and uptime, with inherent redundancy and independent subsystems. The computing platform assumes ongoing hardware failure, and robust software fail-over withstands that disruption, delivering excellent availability. A service level agreement guarantees 99.9% uptime for Google Apps for Government customers.

Disaster recovery Customer data is replicated multiple times across Google's clustered active servers, so, in the case of a machine failure, data will still be accessible through another system. Google also replicates data to secondary data centers to ensure safety from data center failures. In short, customers get disaster recovery built into Google Apps, at no additional cost.

Join the growing number of government agencies across the country who are moving to Google Apps for Government for modern, affordable and secure team productivity tools. Learn more at www.google.com/apps/government.

