

# MOBILITY SOLUTIONS

Commercial enterprises and government agencies are more geographically dispersed than ever, and supporting a mobile workforce is essential. Today's remote workers need the ability to connect to each other, securely access network resources and manage applications from a multitude of mobile devices. Red River offers mobility solutions and services to organizations and agencies supporting a remote mobile workforce. Our proven approach, end-to-end support and customizable mobility kits enhance and empower productivity and enable collaboration with tools and resources that make working from any remote location easy and effective.

## ENHANCE PRODUCTIVITY

Red River mobility kits enhance productivity and extend your network and resources to any remote location or device, so you can lower labor costs and provide the tools and support your remote workers need to succeed. You select the tools and technology that are right for your workforce. Our mobility kits are pre-packaged with color-coded instructions and IP-based phones. We utilize zero touch configurations, so set-up and network connections are seamless. Pre-configured voice, video, data and mobility applications support collaboration and security. Red River can even turn mobile devices into network extensions and enable a Bring Your Own Device (BYOD) experience, so remote workers can use their own devices to be effective (and easily located) anywhere, at any time.

## A PROVEN APPROACH

Red River uses a proven approach and engagement methodology to ensure that your enterprise and mobile workforce have the right tools, equipment and resources required to solve mobility challenges and meet your mission-critical goals.

- ▶ **ASSESS & ENABLE:** During our Assessment Phase, we work closely with you to determine the individualized needs of your mobile workers and develop personalized profiles to address varying work styles, requirements and preferences. We understand that an employee who works from home has very different demands than

a sales professional or agent who is traveling three days per week. We also assess your current infrastructure to ensure that the right equipment and policies are in place to enable secure mobility and BYOD across your enterprise.

- ▶ **DESIGN & DEPLOY:** Our engineers work with your technical staff to design appropriate mobility kits that contain all of the hardware and software your workers require, and then package and ship your customized kits directly to users anywhere around the world. We can also implement the complete back-end infrastructure required to support a secure virtual desktop infrastructure (VDI), remote access VPN and BYOD solutions, as well as fully assemble, kit, asset tag, deliver and deploy customized mobility kits for your remote workforce.
- ▶ **OPTIMIZE & SUPPORT:** All mobility kits come complete with easy-to-read instructions as well as one year of 24x7x365 Help Desk Support, so your team members are up and running quickly regardless of their location. With Red River, workers have the support they need to optimize their mobility kits from the start and troubleshoot problems should they arise. And we offer ongoing support via professional and management services, so you can properly support your extended mobile workforce as the size and density of your network expands.

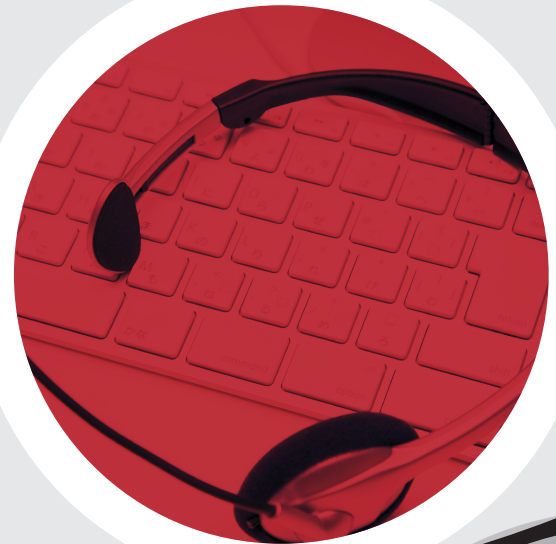
## EMPOWER YOUR MOBILE WORKFORCE

### CAPABILITIES

- ▶ Network Connectivity
- ▶ Voice over IP (VoIP)
- ▶ Desktop TelePresence/Video
- ▶ Security
- ▶ Business Application Software
- ▶ Desktop Sharing
- ▶ Instant Messaging
- ▶ Printing
- ▶ Remote Access Software
- ▶ Desktop Virtualization
- ▶ Depot Replacement
- ▶ Enablement Services
- ▶ Integration
- ▶ Imaging
- ▶ Asset Tagging
- ▶ Deployment
- ▶ 24/7/365 Help Desk Support

### KEY BENEFITS

- ▶ Enhance Productivity
- ▶ Lower Costs
- ▶ Provide Real-Time Data Access
- ▶ Reduce Security Risks
- ▶ Support BYOD
- ▶ Simplify Administration and Support



Red River®

## COMPLETE CUSTOM KITS

Red River's customizable mobility kits are complete, modular and scalable, giving you the power and flexibility to provide your remote workforce with everything necessary to support working from home or the road. As your workers' needs change, it's easy to modify kits to meet evolving requirements.

In addition to the desk phone, our customizable pre-packaged kits can include software-based telephones with headsets, Single Number Reach and Presence Status. The kits can also contain high performance laptops pre-loaded with the software required to enable Instant Messaging, Cisco MeetingPlace, WebEx and HD Video Teleconferencing. Multi-function printers, docking stations, dual 24-inch monitors, web cams, speakers and more are also available to quickly set up a fully-functioning remote office.

**Grant your workforce access from anywhere, at any time, on any device, with customized mobility kits, which can include:**

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| <ul style="list-style-type: none"><li>• VoIP Phones:<ul style="list-style-type: none"><li>◦ Cisco 7K, 8K, 9K Series Phones</li></ul></li></ul> | <ul style="list-style-type: none"><li>• Monitors</li></ul>   |
| <ul style="list-style-type: none"><li>• Workstations</li></ul>   | <ul style="list-style-type: none"><li>• Multi-Function Printers</li></ul>  |
| <ul style="list-style-type: none"><li>• Desktops/Laptops</li></ul>   | <ul style="list-style-type: none"><li>• Built-In Applications:<ul style="list-style-type: none"><li>◦ Instant Messaging (IM)</li><li>◦ Presence Status</li><li>◦ Cisco MeetingPlace</li><li>◦ TelePresence</li><li>◦ WebEx</li><li>◦ Single Number Reach</li></ul></li></ul> |
| <ul style="list-style-type: none"><li>• Thin Clients</li></ul>   | <ul style="list-style-type: none"><li>• Peripherals (Docking Stations, Speakers, Mice)</li></ul>   |
| <ul style="list-style-type: none"><li>• Smart Phones and Mobile Devices (iPhone®, Blackberry®, Android™, etc.)</li></ul>                       | <ul style="list-style-type: none"><li>• Much More</li></ul>  |
| <ul style="list-style-type: none"><li>• Tablets (iPad®, Cisco Cius™, Lenovo IdeaPad™, etc.)</li></ul>  |  |
| <ul style="list-style-type: none"><li>• USB Boot Devices (FIPS 140-2)</li></ul>  |  |
| <ul style="list-style-type: none"><li>• Routers (Wired and Wireless)</li></ul>   |  |
| <ul style="list-style-type: none"><li>• Headsets (Wired and Wireless)</li></ul>  |  |



## ABOUT RED RIVER

Red River is proud to serve commercial, government, healthcare and education sectors by providing technology products and services coupled with superior customer service and support. We are ISO 9001:2008 certified and deliver value by focusing on flawless execution with a mission-critical philosophy, dedicating ourselves to the highest level of customer service regardless of the opportunity size or complexity. Learn more at [www.redriver.com](http://www.redriver.com).

**LEARN MORE** Call 800.769.3060 or visit [www.redriver.com](http://www.redriver.com).

AVAYA



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POLYCOM

## PURCHASING VEHICLES

Red River manages a wide variety of contracting vehicles providing our clients with an easy way to purchase a full range of Information Technology products and services. We hold multiple Government Wide Acquisition Contracts (GWACs):

- ▶ NASA SEWP IV - #NNG07DA25B
- ▶ NIH ECS III - #HHSN263999004831
- ▶ GSA Schedule 70 - # GS-35F-0312K

Red River is ISO 9001:2008 Certified

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