

Gail A. Kalbfleisch

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Department of Health and Human Services

Ms. Gail Kalbfleisch is an accomplished enterprise architect and business analyst with more than 20 years of success. As such, her talents in strategic planning, technical project management, and process improvement have been crucial to building and enhancing the performance of business and IT for major customers in the private, academic and federal government sectors.

In her current role as program director for the Federal Health Architecture (FHA), she leads efforts with federal agencies to rapidly and efficiently implement government-wide solutions for interoperable and secure health information exchange that addresses federal agency business priorities while protecting citizen privacy. FHA serves the needs of more than twenty federal agencies in domains as diverse as military and veterans' healthcare, public health monitoring, long-term care and disability services, research, tribal health services and many other critical federal priorities.

Prior to this role with FHA, Gail served as the Department of Health and Human Services Acting Chief Enterprise Architect and manager for the Strategic Planning & Enterprise Architecture Program Management Office. In this position, Gail led a team of 30+ federal employees and contractors in boosting the efficiency, transparency, and accountability of HHS programs. Her ability to develop strategic roadmaps, define metrics, and improve business processes has enabled her team to eliminate inefficiencies and enhance the quality of shared services, cloud computing, business intelligence, and electronic records management, all while cutting costs and continuing to providing senior leadership with valuable tools and data for sound decision-making.

Gail has also served as the enterprise architect, branch chief, and deputy division chief in the Office of Warfighting Integration and Chief Information Office where she played a pivotal role in shaping the strategic direction for the US Air Force's Enterprise Architecture (EA) program. From defining the current and future states of EA to driving its design, development, implementation, maintenance, policy and governance oversight, and regulatory compliance, her impact was felt across the entire program life cycle. These accomplishments also enabled the organization to become the first service to earn DoD certification for its EA and be included within the DoD Federation.

Gail graduated Magna cum Laude with a Bachelor of Science in Computer Science from Midwestern State University, and she holds a Master of Science in Management and Leadership from Webster University. She is co-author of numerous Web / mobile technology papers presented at regional, national, and international conferences.